

3.4 Public Access Computers

3.4.1 Use of Computers

- a. Use of computer workstations will be suspended for those patrons whose borrowing privileges have been suspended and who have not responded in a responsible manner.
- b. Computers are available from opening until 15 minutes before closing. Only the software packages provided by the Library are available for public use. No other software may be used, copied or installed.
- c. Printout charges are as specified in Appendix 7.7.
- d. The computers may not be available during adverse weather conditions.
- e. The Library and staff are not responsible for data loss.
- f. Any data left on a computer's hard drive will be deleted. Patrons must use their own device when saving information. Patrons must provide their own device to download files from the Internet. The Library is not responsible for the device or for the correct downloading of files.
- g. The Library makes no guarantees, either expressed or implied, with respect to the computers or programs, as to their quality, performance or fitness for any particular purpose.
- h. Any abuse or misuse of computer hardware or software may result in suspension of use privileges. Fees will be charged when necessary.
- i. To cut down on noise and crowding, no more than two (2) patrons may occupy a computer workstation. The Library reserves the right to limit that number when necessary. The Library staff may make exceptions for special occasions.
- j. Library staff or volunteers may provide limited assistance with an Internet computer as time allows.

3.5 *Internet Access*

3.5.1 Access to Information

- a. Not all sources provide complete, accurate or current information. The Library has no control over, and will not be accountable for, information and graphics accessed through the Internet. Patrons access the Internet at their own risk. Patrons are encouraged to evaluate information carefully and check additional sources where appropriate.
- b. The individual accessing Internet content is responsible for knowing how to access it from Library workstations. The Library is not responsible for lost or accessed accounts.
- c. As required by the Code of Virginia 42.1-36.1, the Library has implemented software filtering on all its public Internet-accessible computer terminals. The Library cannot and does not guarantee that the filtering software will block all access to obscenity as defined in the Code of Virginia 18.2-372, child pornography as defined in 18.2-374.1:1, or material deemed harmful to juveniles as defined in 18.2-390. Nor can the Library guarantee that the filtering software will not restrict access to sites that may have legitimate research or other value. In order to address the over-blocking problem, patrons 18 or over may request staff members designated by the Director to disable or otherwise bypass the filter to enable access for bona fide research or other lawful purposes.
- d. Ethernet ports are not available for patron use.

3.5.2 Wireless Access

- a. By using the Library's wireless access, you agree to abide by the Library's Internet Access Policy.
- b. Printing is not guaranteed using the Library's wireless connection.
- c. Library staff will not physically handle patron wireless devices during the troubleshooting process.
- d. The Library cannot guarantee wireless access or printing capabilities.
- e. The Library assumes no responsibility for the safety of equipment, or configurations, security, or loss of data files resulting from connection to the Library's network.
- f. The wireless network is filtered.

3.5.3 Prohibited Uses

The following are prohibited uses of the Library's Internet and Wireless Access Policy:

- using the Library's Internet computer for illegal or illicit purposes
- infringement of copyright
- hacking
- any other activity that results in the destruction or failure of Library computers
- pornography
- gambling

3.5.4 Patron Responsibility

- a. Parents/legal guardians are solely responsible for monitoring their minor children's access to the Internet. Only the parent or guardian of a child may restrict that child from visiting Internet sites. Parents and guardians are encouraged to supervise their children's Internet sessions. Children under the age of 12 must be accompanied by a responsible adult when using the Internet.
- b. Failure to follow Library Internet policies, guidelines or procedures can result in loss of the user's access privileges. Illegal or disruptive behavior will result in immediate termination of access and may necessarily involve intervention by law enforcement authorities. The Library reserves the right to terminate any Internet session. Users who fail to follow the policies may indefinitely lose their access privileges, particularly in the case of repeat offenders.