



## Department of Community Development Customer Satisfaction Survey

### I am a...

- Customer receiving services
- Contractor     Developer
- Realtor         Engineer
- Homeowner
- Other \_\_\_\_\_

### Contact Info (optional)...

Name: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Phone: \_\_\_\_\_

Did your project require a meeting or site inspection?     Yes     No  
 Have you completed this type of project in any other locality?     Yes     No    If so, where? \_\_\_\_\_

### I received assistance from...

#### Building Safety

- Rick Herron, Acting Building Official
- Travis Self, Building Inspector
- Jackson Catlett, Building Inspector

#### Planning/Zoning

- Heather Hall, CZA, Director of Community Development
- Louis Pancotti, Senior Planner
- Jared Crews, Planner
- Ben Frith, Environmental Specialist

#### Permitting

- Sierra Harvey, Office Manager
- Kathy Holmes, Permit Technician
- Lauren Colley, Permit Technician

#### GIS

- Kyle Conboy, GIS Manager
- Dave Birge, GIS Analyst II

### Please place a check in the box that best defines your opinion:

Agree    Disagree    Neutral

	Agree	Disagree	Neutral
1. Service was prompt and sufficient.	0	0	0
2. I was assisted in a courteous and respectful manner.	0	0	0
3. The employee exhibited adequate knowledge pertaining to my request.	0	0	0
4. I was provided handouts that were informative and helpful in regard to my needs.	0	0	0
5. The application process was easy to understand and submit.	0	0	0
6. I was provided clear directions specific to my project.	0	0	0
7. How satisfied are you with your overall experience?			

Highly Satisfied

Highly Dissatisfied

5                      4                      3                      2                      1

Additional Comments:

Thank you for your response. Please submit to County Administration at the address listed below.

